



# HONG KONG RETAIL MANAGEMENT ASSOCIATION

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## 2014 SERVICE RETAILERS OF THE YEAR - GRAND AWARD

LALIQUE

## CATEGORY AWARD



ANTEPRIMA WIREBAO

BELLE



Calvin Klein Jeans

CHINESE ARTS & CRAFTS 中華藝術·傳承·至臻

OK便利店

Columbia



富燕棧

Jasons

La Colline Swiss Riviera Beauty Treatment

LADURÉE Paris

LALIQUE

mannings Baby

mannings Plus

Pizza Hut 品味更多 Pizza & More



SOLVIL TITUS

## GREAT PROGRESS AWARD

0/3 baby

AGATHA PARIS

DATE: 23 September 2015  
MEMORANDUM TO: Members of HKRMA and Fellow Retailers  
SUBJECT: 2015 SERVICE & COURTESY AWARD –  
Winners Announcement Ceremony  
2015 傑出服務獎 – 結果發佈會

The Association is pleased to advise that the 2015 SERVICE & COURTESY AWARD has come to the final stage. Further to the Mystery Shoppers Assessment and Preliminary Interview, 165 nominees out of a total of 623 participants have been selected to the Final Interview to be held on Friday, 16 October 2015. The list of finalists and the participating companies will be advertised on **Hong Kong Economic Times** and **AM730** on the same day.

The Association will be organizing a **Winners Announcement Ceremony** on Wednesday, 28 October 2015 to announce the results of this year's award winners. We are proud to have invited the Chairman of HKRMA and other key representatives to present the awards to the winners. Details of the event are as follows:

- Date : Wednesday, 28 October 2015
- Venue : Rotunda 2, 3/F., KITEC, 1 Trademart Drive, Kowloon Bay (九龍灣國際展貿中心 3 樓 2 號展覽廳)
- Rundown : 10:00 a.m. Welcome Remarks by Chairman of HKRMA  
10:10 a.m. Souvenir Presentation to Sponsors  
10:20 a.m. Award Presentation
  - Earn & Learn Student Award
  - Junior & Supervisory Individual Award
  - Company Award – Potential Brand Award, Best Team Award
- 12:30 n.n. Group Photo, End of Event
- 12:35 p.m. Press Interview
- Fee : Free of charge (10 seats per brand, first-come-first-served)

All members and fellow retailers are welcomed to attend the Winners Announcement Ceremony and witness this exciting moment of truth. **Registration is subject to confirmation by HKRMA on 23 October 2015 via email.**

**ENQUIRY** Tel: 2179 9408 (Ms. Michelle Li) | Email: [snc@hkrma.org](mailto:snc@hkrma.org)

## 2014 SERVICE & COURTESY AWARD WINNERS



香港賽馬會



HKT

Calvin Klein Jeans



吉聯家 YOSHINOVA 牛肉飯專門店

Sasa making life beautiful

GNC LIVE WELL



le saunda

SHISEIDO



LENSCRAFTERS

ANTEPRIMA

萬寧 mannings



MARKS & SPENCER LONDON



TASTE & DELIGHTS



PHD

apm

Toys R Us

city'super

G2000

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大興 TAI HING